

KINGS POINT TRANSPORTATION SURVEY
TRAM SURVEY
FILL OUT THIS SIDE IF YOU ARE A TRAM USER
 (See reverse side if you are NOT a tram user)

1) How often do you use the tram services? (Check one)

Every day
 1-3 times/week
 4-7 times/week
 Occasionally

When and Why _____

2) How important do you think this service is to the residents of the Kings Point community? (Circle one)

1	2	3	4	5
Not Very Important				Very Important

Comment _____

3) Rate the courtesy of drivers (polite, helpful, good driver, etc.) (Circle one)

1	2	3	4	5
Needs Improvement				Very good

Comment _____

4) Quality of buses (comfort, size, cleanliness, etc.) (Circle one)

1	2	3	4	5
Needs Improvement				Very good

Comment _____

5) Timeliness of schedules (on-time, often late/early, etc.) (Circle one)

1	2	3	4	5
Needs Improvement				Very good

Comment _____

6) Would you be comfortable traveling in a smaller vehicle, i.e. a van or SUV, or golf cart-sized vehicle? (Circle one)

Yes No

Why or why not? _____

7) How satisfied are you with the location of the external bus stops within Sun City Center? (Circle one)

1	2	3	4	5
Needs Improvement				Very Satisfied

Suggestions: _____

8) Other comments or suggestions regarding the tram service

9) Please provide the following information about yourself:

How many months a year do you reside at Kings Point?
 _____ Months.

Age range of owner/resident responding to this survey:

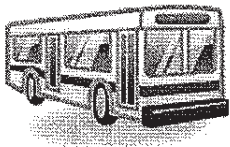
Age 55 to 64	Male _____	Female _____
Age 65 to 74	Male _____	Female _____
Age 75 and up	Male _____	Female _____

Name: _____

Unit Address: _____

Only one TRAM survey per unit. If Name and Unit Address are not filled out by a Kings Point unit owner/resident it cannot be counted. Thank you.

**PLEASE DEPOSIT YOUR COMPLETED SURVEY
 IN THE SURVEY BOX
 IN THE NORTH OR SOUTH CLUB HOUSES.**



**KINGS POINT TRANSPORTATION SURVEY
TRAM SURVEY**

**FILL OUT THIS SIDE IF YOU ARE NOT A TRAM USER
(See reverse side if you ARE a tram user)**

1) Why do you NOT use the Kings Point tram services? (Mark all that apply – prioritize by marking 1,2,3,4,etc.)

- I am house-bound and do not go out
- I have my own car/golf cart
- My friends/family take me to the places in SCC served by the tram
- The tram schedule does not meet my needs
- The tram does not go to the places I need to go
- I just don't like to use any type of bus service
- Other

Comments or Suggestions

2) Although you ARE NOT A USER of the tram service, how important do you think this service is to the residents of the Kings Point community? (Circle one)

1	2	3	4	5
Not Very				Very
Important				Important

Comment _____

3) Do you think you will ever want/need to use the transportation service in the future? (Circle one) Yes No

If YES, how important do you think this service will be to you at that time?

1	2	3	4	5
Not Very				Very
Important				Important

Comment _____

5) Other comments or suggestions regarding the tram service

6) Please provide the following information about yourself:

How many months a year do you reside at Kings Point?
_____ Months.

Age range of owner/resident responding to this survey:

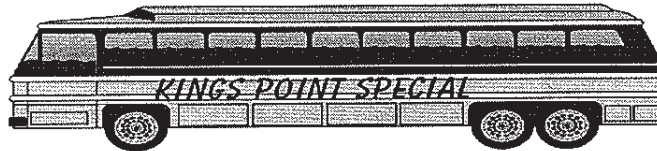
Age 55 to 64	Male _____	Female _____
Age 65 to 74	Male _____	Female _____
Age 75 and up	Male _____	Female _____

Name: _____

Unit Address: _____

Only one TRAM survey per unit. If Name and Unit Address are not filled out by a Kings Point unit owner/resident it cannot be counted. Thank you.

**PLEASE DEPOSIT YOUR COMPLETED SURVEY
IN THE SURVEY BOX
IN THE NORTH OR SOUTH CLUB HOUSES.**



Special Bus Trips Satisfaction Survey

Circle your response to the statements below using the following scale:

1 = Strongly Dislike 2 = Least Favorite 3 = Neutral 4 = Favorite 5 = Most Favorite

Rate the following trip categories..

<p>Aquariums, Zoos, etc. 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Area Tour w/Restaurant 1 2 3 4 5 (Tour of Tampa, etc.)</p> <p>Suggestions: _____</p> <p>Arts & Craft Fairs/Festivals 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Beaches 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Boat trips 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Dinner Theaters 1 2 3 4 5</p> <p style="padding-left: 20px;">Early Bird 1 2 3 4 5</p> <p style="padding-left: 20px;">Broadway Palm 1 2 3 4 5</p> <p style="padding-left: 20px;">Show Palace 1 2 3 4 5</p> <p style="padding-left: 20px;">Sleuth's 1 2 3 4 5</p> <p style="padding-left: 20px;">Capone's 1 2 3 4 5</p> <p style="padding-left: 20px;">Medieval Times 1 2 3 4 5</p> <p style="padding-left: 20px;">Arabian Nights 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Flea Markets 1 2 3 4 5</p> <p style="padding-left: 20px;">Big Top 1 2 3 4 5</p> <p style="padding-left: 20px;">Fleamaster 1 2 3 4 5</p> <p style="padding-left: 20px;">Red Barn 1 2 3 4 5</p> <p style="padding-left: 20px;">Wagon Wheel 1 2 3 4 5</p> <p style="padding-left: 20px;">Webster 1 2 3 4 5</p> <p>Suggestions: _____</p>	<p>Industrial Tours 1 2 3 4 5 (Post Office, Airport, etc.)</p> <p>Suggestions: _____</p> <p>Museums/Art Exhibits 1 2 3 4 5</p> <p style="padding-left: 20px;">Aquariums/Planetariums 1 2 3 4 5</p> <p style="padding-left: 20px;">Arts & Science 1 2 3 4 5</p> <p style="padding-left: 20px;">Historical Museums 1 2 3 4 5</p> <p style="padding-left: 20px;">Industrial 1 2 3 4 5</p> <p style="padding-left: 20px;">Local History 1 2 3 4 5</p> <p style="padding-left: 20px;">Natural History 1 2 3 4 5</p> <p style="padding-left: 20px;">Old Masters/ 1 2 3 4 5</p> <p style="padding-left: 20px;">Contemporary Art Ringling museum 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Non-Dinner Theaters 1 2 3 4 5</p> <p>Suggestions: _____</p> <p>Special Events 1 2 3 4 5 (Gasparilla Parade, MacDill Air Fest, etc.)</p> <p>Suggestions: _____</p> <p>Sports Events 1 2 3 4 5</p> <p style="padding-left: 20px;">Professional Baseball 1 2 3 4 5</p> <p style="padding-left: 20px;">Spring training camps 1 2 3 4 5</p> <p style="padding-left: 20px;">Exhibition Games 1 2 3 4 5</p> <p>Suggestions: _____</p> <p style="text-align: right; padding-right: 20px;"><i>Continued on reverse.....</i></p>
--	---

1. Have you taken a Special Bus trip ?(Circle one)

In the past year? Yes How many? _____ No
 In past 2 years? Yes How many? _____ No
 In past 3 years? Yes How many? _____ No

2. In general, when you are left to tour/visit on your own (Disney, Cypress Gardens, Winter Park, etc.) is the time allowed...

Enough Not Enough Too Much

Comments: _____

3. How much are you willing to pay for **up-graded** seats per person to events

\$5 - \$10 _____
 \$10 - \$15 _____
 \$15 or more _____

Comments: _____

4. What other special events are you interested in? (I.e. Ruth Eckerd Hall, TBPAC, Ice Palace, Lakeland Ctr.)

5. Name your favorite Restaurant stop: _____

6. Name restaurants that you think should be considered in the future _____

7. Are there any tours where on-site food facilities could be utilized in order to gain more time at the featured location: (Example: Flea Markets which include a restaurant stop or Historical Tours where lunches are served):

8. What changes/additions could be made to make the bus trips an even better experience for you: _____

9. Suggest two new trips you would attend: _____

10. How satisfied are you with the number of special bus trips provided each month? (Circle one)

1 Not Enough 2 3 Just Right 4 5 More than Enough

Comments: _____

11. How satisfied are you with the special bus lottery and reservation process?

1 Not Satisfied 2 3 Satisfied 4 5 Very Satisfied

Suggestions: _____

12. What is the best day of the week for you to go on a special bus trip? (Note: For some trips there is little or no choice of day or time.) (Circle one)

Sun Mon Tue Wed Thu Fri Sat

13. Other Comments or Suggestions: _____

14. Please provide the following information about yourself:

How many months a year do you reside at Kings Point? _____ Months.

Age range of owner/resident responding to this survey:

Age 55 to 64 Male _____ Female _____

Age 65 to 74 Male _____ Female _____

Age 75 and up Male _____ Female _____

Name: _____

Unit Address: _____

Only one SPECIAL BUS survey per unit. If Name and Unit Address are not filled out by a Kings Point unit owner/resident it cannot be counted. Thank you.

**PLEASE DEPOSIT YOUR COMPLETED SURVEY
 IN THE SURVEY BOX
 IN THE NORTH OR SOUTH CLUB HOUSES.**