

Neighbors Helping Neighbors



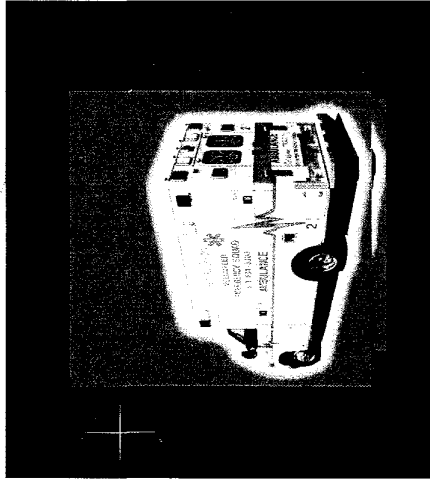
Introducing the

**Sun City Center
EMERGENCY
SQUAD**

101 Ray Watson Drive

Wheelchair Van Service
633-1411

NON-Emergency Calls
633-1411



Welcome to Sun City Center. The Sun City Center Emergency Squad stands ready to help you in any medical emergency. We will respond to your call for medical assistance at any time.....day or night.

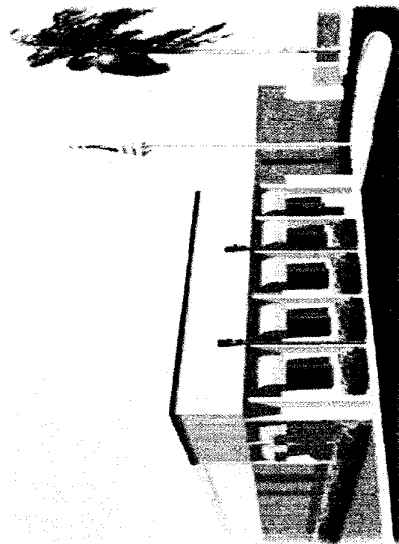
This booklet will tell you something about our operation.

We hope you won't need us, but....if you do, we are here to serve you. We have two phone lines to serve you. The business line is to be used for requests for wheelchair van transportation and other non-emergency calls.

BUSINESS PHONE—633-1411

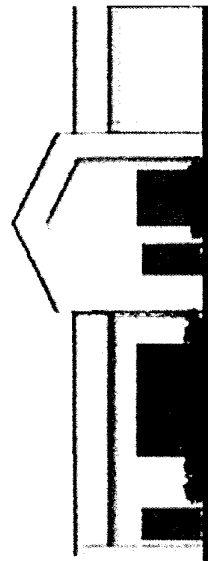
The emergency number is to be used for any problem for which you need to be taken to the hospital.

EMERGENCY PHONE— **634-3800**



**GROWING....
...TO SERVE YOU**

TRAINING CENTER



item it will be sanitized and repaired as necessary for the benefit of the next person in need.

Vials of Life contain pertinent information about you and the medications you use. Often a patient is unable to verbally provide this information and it is important information for the treating physicians. We ask you and other members of the household to complete separate information sheets, place the sheets in the Vial and then place the Vial in the door of your refrigerator. Vials of Life are available at no charge at the Squad headquarters.

All of these services are without charge!

We are a volunteer organization. Squad members do not receive any remuneration for the satisfaction of serving their community and persons in need. The health and welfare of our community depends on the ability of the Emergency Squad to respond to daily calls for help. Likewise, the services of the Emergency Squad are made possible only by the continuing support of the residents of Sun City Center/Kings Point.

Here are some of the ways you can help provide these services:

- As a new resident, we ask that you make an initial \$50 donation. Also stop in and inspect our facilities and meet some of your volunteer neighbors.

- If you are a Kings Point resident, you make an annual donation through the maintenance fee you pay your association. If you are a Sun City Center resident, we would encourage you to make an annual donation of \$50 each year.
- A memorial gift in honor of a departed relative or friend is also appropriate.
- You may donate funds for general use or specific purposes.
- Donations of unneeded wheelchairs, crutches, canes and walkers will help keep our loaner closet stocked.
- But most of all—**VOLUNTEER!** Become part of a caring community of volunteers. The Emergency Squad depends entirely on the willingness of community residents to serve, especially newer residents.

VOLUNTEER OPPORTUNITIES exist in many different areas. In addition to our responding teams, we need administrative, mechanical, technical, training and cleaning support personnel.

Consider the following possibilities in light of your skills, interests and experience.

- **Instructor/Trainer**—Provide First Aid, CPR, First Responder, Driver and Dispatcher training. Assist Hillsborough Community College

Emergency Medical Technician Instructors.

Emergency Medical Technician—Learn how to assess patients as you respond to their emergency needs. Take an extended course of study with extensive lab and in-service training to qualify as an EMT. In exchange for a year of service, your training expenses are paid by the Emergency Squad. Once you gain State of Florida certification, you will be able to work as an EMT on our ambulances.

First Responders – Assist the EMT in patient assessment as well as record keeping. First Responders interested in driving the ambulance or wheelchair van will be provided in-house training. In addition, an Emergency Vehicle Operator Course is required for ambulance drivers.

Dispatcher—Handle both emergency and non-emergency telephone calls using radio/telephone communication equipment provided by the Emergency Squad. Throughout your shift, you will receive emergency calls, dispatch ambulances and wheelchair vans as well as contact other emergency services as needed.

Technicians—Experience in computers, radios and electronic devices, both in design and repair, is always needed.

Vehicle Maintenance—Provide routine maintenance, i.e., checking fluids and tire pressure,

changing bulbs and other minor activities.

Vehicle Sanitizing and Washing—Members of these crews report weekly. One crew washes the vehicles on the outside. The other crew sanitizes the interiors.

Administrative—We often need experienced volunteers with computer, word processing, data entry, desktop publishing and other business experience.

Every day brings a new challenge with different skills required. If you have a skill that you think we might need, please contact us.

When You Volunteer

As a member of the Sun City Center Emergency Squad you will join over 400 of your neighbors in serving the community's emergency medical transportation and wheel chair van transportation needs. The volunteers who work on the vans and ambulances are organized into eight teams and work every eighth day. The support staff work normal business hours for their specialty.

Squad Membership Meetings are held five times a year to cover areas of interest and election of officers.

Answers to Frequently Asked Questions

1. Under what authority does the Sun City Center Emergency Squad operate?
 - Organized in 1964 to provide voluntary first aid and emergency service to the residents and house guests of Sun City Center.
 - Chartered as a Basic Life Support Ambulance Service by the State of Florida in 1966.
 - Part of the Hillsborough County Emergency Medical System (EMS)
 - Supervised by Hillsborough County Public Transportation Committee
 - Medical Direction provided by Emergency Physician

2. What is relationship between the Emergency Squad and Hillsborough County Fire/Rescue?

We have a close working relationship with the County. We rely on their Advance Life Support (ALS) units to back us up in life threatening emergencies. In turn, they depend on us to respond with them on most calls. If the patient is stable, the Squad will transport freeing the ALS unit to respond to more serious cases.

3. Who should I call in a medical emergency?

Calls may go to either 911 or 634-3800. The Squad contacts the county to respond with us on all life threatening emergencies.

TO CONTACT THE SQUAD IN A MEDICAL EMERGENCY CALL

Provide the following information:

- ADDRESS
- NATURE OF PROBLEM
- PHONE NUMBER

If it is night time, turn on your porch light and unlock your door.

FOR ALL OTHERS CALLS

633-1411
8:00AM -5:00PM

SEVEN DAYS A WEEK

JANUARY 2008

**A MAP TO HELP YOU FIND THE
SUN CITY CENTER
EMERGENCY SQUAD
BUILDING**

